

2009 MERIT Service Structure

“we provide creative and personalized solutions that make your work possible”

MERIT [Media, Education Resources & Information Technology]

ADMIN

Jo Ann Carr, DIRECTOR
Planning • Personnel • Budget

Lori Zradicka, ADMIN OFFICE & FINANCES

Barb Smith, PROJECT MANAGER, COMMUNICATION & OUTREACH

Anna Lewis, ASSISTANT DIRECTOR [EDUCATION RESOURCES]

Brenda Spychalla, ASSISTANT DIRECTOR [IT]

MEDIA

EDUCATION RESOURCES

INFORMATION TECHNOLOGY

263-4710

263-4750

265-4773

MEDIA DESIGN & PRODUCTION

LIBRARY

INSTRUCTIONAL TECHNOLOGY SERVICES

CLASSROOMS

HELP DESK

WEB APPLICATION DEVELOPMENT

INFRASTRUCTURE

list of services

- Instructional design
- Visual & creative consulting
- Multimedia
- Content Management
- Online Courses
- Web site design & media support
 - Visual Design
 - Video & Audio
 - Animation
 - Web related consulting
- Video & audio
 - Video Documentation
 - Field Production
 - Studio Production
 - Post Production
 - Media Streaming
- Graphic design & production
 - Promotional Branding
 - Print
 - Illustration
 - Animation
 - Packaging Design
- Duplication
 - Video
 - CD ROM
 - Audio

- Collection development, (Books, Journals, Kits, Equipment) providing materials related to teacher training & certification
- Reference Services – Help navigating Ed Research databases
- Course reserves
- Lab Services – (software library, training, large-format printing)
- Learning Spaces – video conferencing and multimedia classrooms.
- Equipment check out (computers, cameras, projectors, audio, etc.)
- Support for curriculum, scholarly & art production & presentation
- Help approaching new and innovative uses of technology.
- Workshops

- Help exploring how to integrate technology into curriculum in new & innovative ways
- Instructional design consulting for faculty & staff.
- Assistance in adopting & learning how to use elearning tools (Learn@UW, Moodle, Second Life, Engage tools)
- Instruction in digital media & related tools that help fulfill course objectives. (Wikis, Blogs, Video, Software)

- Help designing & implementing classrooms that support teaching with technology

- First point of contact
- Assist both admin & academic departments
- Help fac/staff locate other SoE & campus services
- Desktop support
- Network management
- Network file & print support
- e-mail and electronic calendaring
- Workstation specifications, configuration, & maintenance
- Peripherals support

- Web site design & programming
- Database development
- Application development
- Web related consulting & support
- Web site security

- Network management
- Security
- Server Administration
- Network Storage
- Backups
- Software licensing

still confused? call the help desk 5-4773 and ask!

Our goal is to offer creative & personalized solutions for instructional, learning, and technical support in the development & distribution of professional media to our clients within the School of Education, the larger University Community & beyond the campus.